

October 1, 2009

The City of Diboll occasionally receives inquiries regarding the method of calculating water consumption, waste water and late fees. Thus, this public information notice is intended to address these questions.

WATER USAGE AND COST

The water service provided by the City of Diboll includes a minimum monthly cost of \$16.25 for each residential water meter account and \$26.20 for each commercial water meter account. This minimum provides 2,000 gallons of water. Consuming less than 2,000 gallons does not lower the minimum monthly cost whereas exceeding 2,000 gallons will increase the cost as reflected in the following table.

Consumption/gallons	Residential Rate	Commercial Rate
2,001 – 20,000 gallons	\$3.20per thousand gallons	\$3.54 per thousand gallons
20,001 – 100,000 gallons	\$3.40 per thousand gallons	\$3.67 per thousand gallons
100,001 gallons and up	\$3.60 per thousand gallons	\$3.88 per thousand gallons

WASTE WATER COST

The waste water discharge service is calculated based on water consumption. Wastewater service provided by the City of Diboll includes a minimum monthly cost of \$11.25 for each residential water meter account and \$16.64 for each commercial water meter account. This is only applied to accounts having a waste water connection. These minimums permit 2,000 gallons of water consumption.

Consumption exceeding the minimum 2,000 gallons of water increases the cost as reflected in the following table.

Consumption/gallons	Residential Rate	Commercial Rate
2,001 – 20,000 gallons	\$3.00 per thousand gallons	\$3.63 per thousand gallons
20,001 – 100,000 gallons	\$3.10 per thousand gallons	\$3.75 per thousand gallons
100,001 gallons and up	\$3.15 per thousand gallons	\$3.82 per thousand gallons

The residential waste water rate is calculated annually in September and is based upon the average water use occurring in January, February, and March. This calculated rate will be charged each month until the following September.

The commercial rate wastewater rate is based on actual water usage occurring during the month.

SERVICES OUTSIDE THE CITY LIMITS

Water consumption and waste water rates for accounts outside the City limits of Diboll are doubled.

FEES

The City of Diboll charges a late fee of \$5.00 for a payment received after the due date which is the 10th of each month.

For accounts not paid by the 20th, staff will begin the disconnect process and a fee of \$30.00 will be applied to the account. The disconnect fee will be applied to all payments received after the 20th regardless if the City physically disconnects service or not.

For insufficient funds, the city will charge a \$20 fee. If a check is returned after the 20th, the account will also be treated as non-paid and be subject to the disconnect fee of \$30.

The City of Diboll hopes the above information answers any questions you may have. If you have any additional questions, please feel free to contact the Utility Department at (936) 829-4757.