



Texas Commission on Environmental Quality

Consumer Confidence Report Certificate of Delivery

PWS Name: City of Diboll PWS ID: 0030001

Date of Distribution: _____ Population Served: 4,616

Report Year: 2024

Complete each section:

Direct Delivery - Check the applicable statement.

- The CCR was delivered in physical form or electronically to all customers.
Direct link to CCR: www.cityofdiboll.com/water
- Our system serves fewer than 500 people, and a notice that the CCR is available upon request was provided to all customers.

Good Faith Delivery - Check at least one method.

- Posted the CCR online
- Mailed the CCR to people who receive mail, but who do not receive bills
- Advertised the availability of the CCR in news media
- Posted the CCR in public places
- Delivered multiple copies to single billing addresses serving multiple persons
- Delivered multiple copies of the CCR to community organizations
- Other: _____

Public Notice - Check if applicable.

- I have included or attached additional mandatory language to satisfy public notice requirements due to drinking water violations.

Wholesale Providers - Check one if applicable.

- Our water system distributed the appropriate drinking water quality data to the receiving water systems by April 1 as described in 30 TAC 290.274(g).
- Our water system did not provide water by any means to connected active water systems.

I certify the above referenced water system has distributed the consumer confidence report identified above, and that the information in the notice is correct and consistent, in accordance with applicable regulations under Title 30 of the Texas Administrative Code, Chapter 290 and/or Title 40 of the Code of Federal Regulations, Chapter 141.

Certified by (print name): Joshua Richard Title: Public Works Director

Signature: Joshua Richard Date: _____

Email: jrichard@cityofdiboll.com

Deliver this completed and signed form along with a representative copy of the Consumer Confidence Report using one of the following methods:

Email (recommended)	Certified Mail	Regular Mail
PWSCCR@tceq.texas.gov	TCEQ DWSF, MC-155, Attn: CCR 12100 Park 35 Circle Austin, TX 78753	TCEQ DWSF, MC-155, Attn: CCR PO Box 13087 Austin, TX 78711-3087

Instructions for completing Consumer Confidence Reports are available online at:

<https://www.tceq.texas.gov/drinkingwater/ccr>

2024 Consumer Confidence Report for Public Water System CITY OF DIBOLL

This is your water quality report for January 1 to December 31, 2024

CITY OF DIBOLL purchases water from CITY OF LUFKIN. CITY OF LUFKIN provides purchase ground water from the **Corrizo-Wilcox aquifer** located in **Lufkin Tx.**

For more information regarding this report contact:

Name Joshua Richard

Phone 936-404-1125

Este reporte incluye información importante sobre el agua para tomar. Para asistencia en español, favor de llamar al telefono (936) 404-1125.

Definitions and Abbreviations

Definitions and Abbreviations

The following tables contain scientific terms and measures, some of which may require explanation.

Action Level:

The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Avg:

Regulatory compliance with some MCLs are based on running annual average of monthly samples.

Level 1 Assessment:

A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water svstem.

Level 2 Assessment:

A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or whv total coliform bacteria have been found in our water svstem on multiole occasions.

Maximum Contaminant Level or MCL:

The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal or MCLG:

The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum residual disinfectant level or MRDL:

The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum residual disinfectant level goal or MRDLG:

The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

MFL

million fibers per liter (a measure of asbestos)

mrem:

millirems per year (a measure of radiation absorbed by the body)

na:

not applicable.

NTU

nephelometric turbidity units (a measure of turbidity)

pCi/L

picocuries per liter (a measure of radioactivity)

Definitions and Abbreviations

ppb:	micrograms per liter or parts per billion
ppm:	milligrams per liter or parts per million
ppq	parts per quadrillion, or picograms per liter (pg/L)
ppt	parts per trillion, or nanograms per liter (ng/L)
Treatment Technique or TT:	A required process intended to reduce the level of a contaminant in drinking water.

Information about your Drinking Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at (800) 426-4791.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily causes for health concerns. For more information on taste, odor, or color of drinking water, please contact the system's business office.

You may be more vulnerable than the general population to certain microbial contaminants, such as *Cryptosporidium*, in drinking water. Infants, some elderly, or immunocompromised persons such as those undergoing chemotherapy for cancer; persons who have undergone organ transplants; those who are undergoing treatment with steroids; and people with HIV/AIDS or other immune system disorders, can be particularly at risk from infections. You should seek advice about drinking water from your physician or health care providers. Additional guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Information about Source Water

CITY OF DIBOLL purchases water from CITY OF LUFKIN. CITY OF LUFKIN provides purchase ground water from the **Corrizo-Wilcox aquifer** located in **Lufkin Tx**.

TCEQ completed an assessment of your source water, and results indicate that some of our sources are susceptible to certain contaminants. The sampling requirements for your water system is based on this susceptibility and previous sample data. Any detections of these contaminants will be found in this Consumer Confidence Report. For more information on source water assessments and protection efforts at our system contact Joshua Rchihard at 936-404-1125

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	07/13/2023	1.3	1.3	0.0503	0	ppm	N	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems.

2024 Water Quality Test Results

Disinfection By-Products	Collection Date	Highest Level Detected	Range of Individual Samples	MCLG	MCL	Units	Violation	Likely Source of Contamination
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Haloacetic Acids (HAA5)	2024	22	6.5 - 40	No goal for the total	60	ppb	N	By-product of drinking water disinfection.
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*The value in the Highest Level or Average Detected column is the highest average of all HAA5 sample results collected at a location over a year

Total Trihalomethanes (TTHM)	2024	61	37.7 - 108	No goal for the total	80	ppb	N	By-product of drinking water disinfection.
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*The value in the Highest Level or Average Detected column is the highest average of all TTHM sample results collected at a location over a year

Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Individual Samples	MCLG	MCL	Units	Violation	Likely Source of Contamination
Barium	01/12/2022	0.014	0.0081 - 0.014	2	2	ppm	N	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Fluoride	10/03/2023	0.24	0.24 - 0.24	4	4.0	ppm	N	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate [measured as Nitrogen]	2024	0.0511	0.0181 - 0.0511	10	10	ppm	N	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.

Synthetic organic contaminants including pesticides and herbicides	Collection Date	Highest Level Detected	Range of Individual Samples	MCLG	MCL	Units	Violation	Likely Source of Contamination
Di (2-ethylhexyl) phthalate	2024	1	0 - 1.3	0	6	ppb	N	Discharge from rubber and chemical factories.

Disinfectant Residual

A blank disinfectant residual table has been added to the CCR template, you will need to add data to the fields. Your data can be taken off the Disinfectant Level Quarterly Operating Reports (DLQOR).

Disinfectant Residual	Year	Average Level	Range of Levels Detected	MRDL	MRDLG	Unit of Measure	Violation (Y/N)	Source in Drinking Water
Free Chlorine	2024	1.85	0.21-3.92	4	4	Mg/L	ppm	Water additive used to control microbes.

Violations

Consumer Confidence Rule			
The Consumer Confidence Rule requires community water systems to prepare and provide to their customers annual consumer confidence reports on the quality of the water delivered by the systems.			
Violation Type	Violation Begin	Violation End	Violation Explanation
CCR ADEQUACY/AVAILABILITY/CONTENT	07/02/2024	01/09/2025	We failed to provide to you, our drinking water customers, an annual report that adequately informed you about the quality of our drinking water and the risks from exposure to contaminants detected in our drinking water.
LSL Reporting Initial – Lead and Copper Rule Revisions	10-17-2024	04-02-2025	We failed to develop and submit the initial lead service line inventory and failed to make the initial lead service line inventory publicly accessible by the required deadlines. The city has addressed this violation and is conducting and preparing the lead and copper inventory list per EPA requirements.
LSL Reporting Initial – Lead and Copper Rule Revisions	10-17-2024	04-02-2025	We failed to develop and submit the initial lead service line inventory and failed to make the initial lead service line inventory publicly accessible by the required deadlines. The city has addressed this violation and is conducting and preparing the lead and copper inventory list per EPA requirements.
Public Notice Rule Linked to Violation	10-17-2024	04-02-2025	We failed to inform our customers that we received a violation for not notifying them on the Lead and Copper Rule Revisions. The city has addressed this violation and is conducting and preparing the lead and copper inventory list per EPA requirements.