



CITY OF DIBOLL
NEW ACCOUNT

Today's Date: _____ Date to Open: _____

Customer's Name: _____

Home Number: _____ Cell Phone: _____

Email Address: _____

Service Address: _____ Diboll, Texas 75941

Payment Due to Open Account:

Refundable Deposit

Deposit (Owner): \$125.00

Deposit (Renter): \$175.00

Deposit (Commercial): \$125.00

+ New Connection fee: \$25.00 (Non-Refundable)

TOTAL DUE: _____

Notes: _____

FOR OFFICE USE ONLY

Name of person accepting this sheet: _____

S.P.: _____ S.O.: _____ Email PWS: _____

SERVICE AGREEMENT

PURPOSE. The city of Diboll is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Diboll will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re- establish service unless it has a signed of this agreement.

PLUMBING RESTRICTIONS: The following plumbing practices are prohibited by state regulations.

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply are eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 0.25 percent lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

SERVICE AGREEMENT: The following are terms of the service agreement between the City of Diboll and _____(the customer).

- A. The water system will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the Water System.
- B. The customer shall allow his property to be inspected for possible cross- connections and other unacceptable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water services; when there is reason to believe that cross-connections or other unacceptable (sic) plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the Water system's normal business hours.
- C. The Water System shall notify the Customer in writing of any cross-connections or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.
- D. The Customer shall immediately correct any unacceptable plumbing practice on his/her premises.

- E. The Customer shall, at his expense properly install, test and maintain any back flow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

ENFORCEMENT: If the customer fails to comply with the terms of the service agreement the Water System shall at its option either terminate services or properly install, test and maintain an appropriate backflow prevention device at the service connection. Any expenses with the enforcement of this agreement shall be billed to the Customer.

NOTICE !!!!!

EFFECTIVE OCTOBER 1, 2021 WATER BILLS NOT PAID BY THE 10TH OF THE MONTH WILL INCUR A LATE FEE EQUAL TO 10% OF THE BALANCE OWED OR MINIMUM \$10.00 FEE, WHICH EVER IS GREATER.

EFFECTIVE OCTOBER 1, 2021 WATER BILLS NOT PAID BY THE 20TH OF THE MONTH WILL INCUR AN ADDITIONAL \$50.00 DISCONNECT/RECONNECT FEE, WHETHER OR NOT THE WATER HAS BEEN PHYSICALLY DISCONNECTED OR NOT.

I HAVE READ THE ABOVE NOTICE AND UNDERSTAND THE CONTENT AND I HAVE BEEN GIVEN A COPY OF THE SAME.

¡¡¡¡¡NOTAR!!!!!!

A PARTIR DEL 1 DE OCTUBRE DE 2021, LAS FACTURAS DE AGUA NO PAGADAS ANTES DEL DÍA 10 DEL MES INCURRIRÁN EN UN CARGO POR PAGO ATRASADO EQUIVALENTE AL 10% DEL SALDO ADEUDADO O UN CARGO MÍNIMO DE \$ 10.00, LO QUE SEA MAYOR.

A PARTIR DEL 1 DE OCTUBRE DE 2021, LAS FACTURAS DE AGUA NO PAGADAS ANTES DEL 20 DEL MES INCURRIRÁN EN UNA TARIFA ADICIONAL DE DESCONEXIÓN / RECONEXIÓN DE \$ 50.00, YA SEA QUE EL AGUA SE HAYA DESCONECTADO FÍSICAMENTE O NO.

HE LEÍDO EL AVISO ANTERIOR Y ENTIENDO EL CONTENIDO Y ME HAN DADO UNA COPIA DEL MISMO.

By Checking this box, I give the City of Diboll permission to share my information with the Diboll Area Business Association's Welcome Wagon.

Customers signature/Firma

Date/Fecha